iTriage is a wholly owned subsidiary of Aetna, connecting patients, providers and health plans through technology that delivers personalized data insights and empowers millions of people to take action on their healthcare. The free iTriage application has been downloaded over 15 million times to iOS™ and Android™ mobile devices and has an average rating of 4.5 stars (out of 5) in the Apple and Google stores.

PROBLEM
Engineers began leaving iTriage due to a lack of formal professional development pathways and Learning and Development (L&D) opportunities, as confirmed by exit interviews. iTriage turned to Developer Academy to address these critical technical staffing and retention challenges.

When engineers are not given an opportunity to develop their skills, they look for employment elsewhere. The right L&D solution improves engagement, helps you retain your best developers and gives those developers the tools they need to succeed.

SOLUTION
Since 2015, iTriage has used Developer Academy to maximize the effectiveness of its annual training budget. The company now leverages technical L&D to attract and retain highly skilled engineering talent.

In response to iTriage developers’ stated preference for a conference-style training format, Develop Academy has designed, planned and delivered quarterly conferences focused on the latest technologies.

RESULTS
Together, iTriage and Developer Academy have improved the quality, consistency and effectiveness of technical L&D (average attendee scores are consistently 98% or better) while decreasing the training cost per engineer by 60%.

iTriage has eliminated the hassle of in-house technical L&D program management while delivering learning in a flexible, robust and efficient manner. Through a partnership with Developer Academy, iTriage has created development pathways for its technical staff and strategically stabilized its workforce.

How can Developer Academy help you? Contact us to learn how we foster strategic alignment across your R&D and L&D functions with subscription-based technical L&D that works. 877-629-5631 | DeveloperAcademy.io